

Privacy Policy

MoveProof, LLC

Last updated: 07 July 2025

1. Introduction

MoveProof, LLC ("MoveProof", "Company", "we", "our", or "us") is committed to protecting your privacy and handling your personal information with the highest level of care and respect.

This Privacy Policy (the "Policy") explains what information we collect, how we use it, and the choices you have regarding your information when you use our services.

By using our services, you agree to the terms outlined in this Policy.

2. Information We Collect

We collect only the information necessary to provide inspection services and communicate effectively with clients. This may include:

- Personal Identification Information: data such as your name, email address, phone number, mailing address, and billing information
- Booking Information: inspection dates, property address, and related scheduling details
- Payment Information: processed securely through third-party payment processors (we do not store payment card data)
- Communication Records: emails, phone calls, and messages related to your service

3. How We Use Your Information

We use your information solely to:

- Schedule, perform, and deliver inspection services;
- Communicate with you regarding appointments, reports, and customer support;
- Comply with legal and regulatory requirements;
- Improve our services and operations; and
- Prevent fraud and unauthorized transactions.

4. Information Sharing and Disclosure

No Selling or Sharing: We will never sell, rent, lease, give, or trade your personal information to any third parties for marketing or other purposes.

Third-Party Service Providers: We may share information with trusted third parties only as necessary to perform services on our behalf (e.g., payment processors, email services). These providers are bound by confidentiality and data protection obligations.

Legal Compliance: We may disclose personal information if required by law, subpoena, court order, or governmental authority.

Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction, but only under confidentiality agreements.

5. Data Security

We implement reasonable and appropriate technical, administrative, and physical safeguards designed to protect your information from unauthorized access, disclosure, alteration, or destruction.

However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

6. Data Retention

We retain your personal information only as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, and enforce agreements.

7. Your Rights and Choices

Depending on your jurisdiction, you may have rights regarding your personal data, including:

- Accessing, correcting, or updating your information;
- Requesting deletion or restriction of processing;
- Objecting to processing or withdrawing consent where applicable; or
- Data portability requests.

To exercise these rights or ask questions, please contact us at hello@moveproof.me.

8. Cookies and Tracking Technologies

Our website may use cookies or similar technologies to improve user experience and analyze site usage. Cookies do not collect personal information and can be managed via your browser settings.

9. Children's Privacy

Our services are not directed to, nor intended for, individuals under the age of 18, and we do not knowingly collect personal information from or about children.

10. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements.

We will notify clients of significant changes by posting the updated policy on our website with a revised "Last updated" date.

11. Contact Us

If you have any questions, concerns, or requests related to your privacy or this Privacy Policy, please contact:

MoveProof, LLC
5949 Camp Rd #323
Hamburg, NY 14075
Email: hello@moveproof.me
Phone: +1 914-861-0738

By using MoveProof's services, you acknowledge that you have read, understand, and agree to this Privacy Policy.